

HERITAGE II™ SYSTEM

Kunby Kunby® Kunby

Use
and
Care

Essory Instructions

Turb

Turbo Brush
deep clean
stair treads

Brush

Optional) Ideal for
of carpeting and

able cleaner makes

CAUTION

When using the Turbo Brush,
keep it moving across the sur-



Congratulations

on becoming a Kirby owner.

With proper care your Kirby Cleaning System will give you a lifetime of service. Because it was designed and built using reliable, high-quality materials.

The Kirby cleaning system gets the cleaning job done faster and easier, leaving more time for yourself or your family.

In the event you require service or information about Kirby attachments and accessories, talk to your authorized independent Kirby Distributor. There's one near you. Check your telephone Yellow Pages.

To fully appreciate the capabilities of the Kirby, please read this **Use and Care Booklet** thoroughly. The information and specifications included here were in effect at the time of printing. The Kirby Company reserves the right, however, to discontinue or change specifications or designs at any time without notice and without incurring any liability whatsoever.

NOTE: The inside cover provides a detailed drawing of the Kirby Heritage II™. Unfold to keep in front of you while following step-by-step instruction in this book.

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KIRBY CONVENIENCE GROUP ATTACHMENTS.

Crevice Tool, Duster Brush, Utility Brush Nozzle, Shoulder Strap and Flexible Hose, Extension Wands, Surface Nozzle, Inflator/Deflator, Air Intake Guard, Utility Air Nozzle, Suds-O-Gun/Spray Gun, Portable Handle, Massage Cup	14
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BELT REPLACEMENT

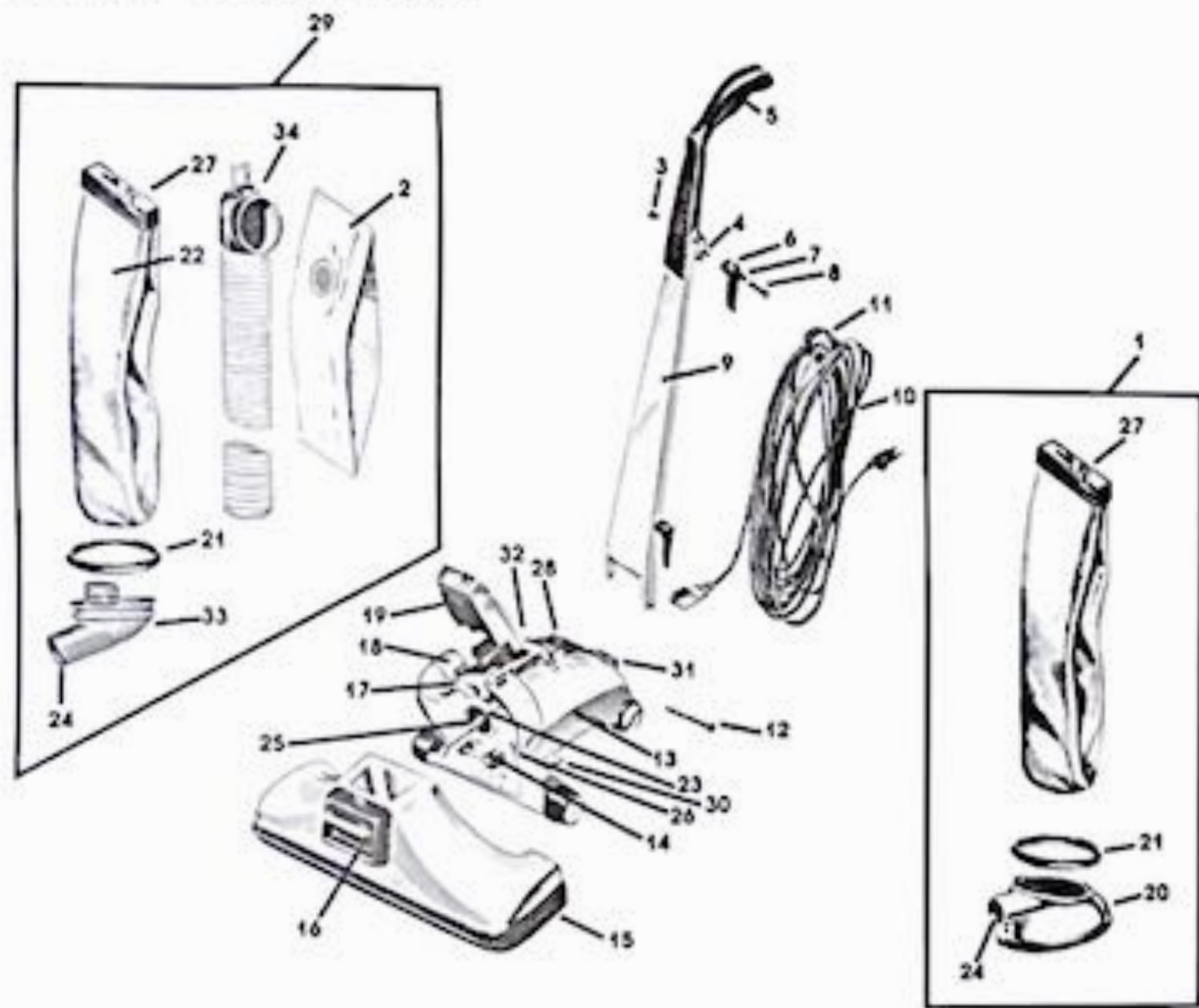
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KIRBY HERITAGE II[™]

Parts List and Controls



- 1 Optional Reuseable Bag System
- 2 Disposable Paper Bag
- 3 Nut
- 4 Handle Bracket
- 5 Handle Grip
- 6 Upper Cord Hook
- 7 Spring
- 8 Screw
- 9 Upright Handle
- 10 Power Cord
- 11 Cord Attaching Groove
- 12 Handle Pin

- 13 Power Plant
- 14 Attaching Bar
- 15 Rug Nozzle
- 16 Belt Lifter
- 17 Accessory Lock
- 18 Air Outlet
- 19 Headlight Hood
- 20 Sani Em-Tor[™]
- 21 Bag Guard
- 22 Cloth Filter Bag and Hanger
- 23 Suction Seal Ring Gasket

- 24 Em-Tor Gasket
- 25 Power Shaft
- 26 Speed Selector
- 27 Bag Clip
- 28 Handle Stop Latch
- 29 Disposable Bag System
- 30 Toe-Touch Control
- 31 Foot Switch
- 32 Power On Light
- 33 Mini Em-Tor[™]
- 34 Fill Tube Assembly

Standard Attachments

Here are the standard attachments for your Kirby. Each is designed for specific household cleaning jobs. There are detailed instructions for the use of each attachment in later sections of this booklet. Clean each attachment after using and keep brushes free from lint and fibers.

Standard attachments not shown here are: Inflator/Deflator, Air Intake Guard, Utility Air Nozzle, Suds-O-Gun/Spray Gun and Massage Cup.



Duster Brush

For end tables, shutters, lamp shades, window moldings, cornices, door jams, baseboards, books, picture frames, air conditioning and heating duct openings.



Crevice Tool

With removable brush. For crevices in furniture without the brush, and for cleaning radiators and other hard-to-dust places with the brush.



Utility Brush Nozzle

For walls, bare floors, ceilings and large, flat hard surfaces.



Extension Wands

Lightweight, yet strong. Locks securely together. Contains safety air bleeder holes.



Hose

Lightweight, flexible, durable, easy-to-use.



Portable Handle With Shoulder Strap

Makes your Kirby more versatile and easier to use in a variety of places.



Surface Nozzle With Swivel Attachment

With brush adjustment lever. For cleaning under low objects, such as couches or television consoles.

Kirby Disposable Bags (two). Spare Belt (one).



Important Safeguards

Read All Instructions, Warnings, and Cautions Before Using!

The Kirby Heritage 2HD and 2HC are listed and certified by Underwriters Laboratories, Inc., or Canadian Standards Association respectively as double-insulated cleaners.

To reduce risk of electric shock, do not use outdoors or on wet surfaces.

These guidelines, and others found throughout this book, are presented for your protection and convenience. Please read them carefully, since a failure to heed these precautions could result in discomfort or injury. When using electrical appliances, especially when children are present, basic safety precautions should always be followed.

ALWAYS BE SURE MOTOR AND FAN HAVE COME TO COMPLETE STOP, BE CERTAIN "POWER ON LIGHT" IS NOT LIT AND UNPLUG CORD FROM WALL SOCKET BEFORE CHANGING ACCESSORY UNITS OR ATTACHMENTS.

DO NOT USE ANY ATTACHMENT NOT RECOMMENDED OR SUPPLIED BY THE KIRBY COMPANY, AND USE ONLY AS DESCRIBED IN THIS MANUAL.

NEVER LEAVE CLEANER UNATTENDED WHEN IT IS RUNNING WHEN CORD IS PLUGGED IN.

WHEN CLEANER IS RUNNING, NEVER ALLOW FINGERS, HAIR, FACE OR LOOSE CLOTHING TO COME NEAR INTAKE SUCTION PORTS, NOZZLE OR REVOLVING BRUSHES.

REPLACE DAMAGED OR WORN PARTS WITH GENUINE KIRBY PARTS IN ORDER TO MAINTAIN SAFETY AND TO PROTECT YOUR WARRANTY.

Never vacuum live fireplace ashes, cigar or cigarette butts.

Never run cleaner over power cord or place sharp objects on cord. Keep cord away from heated surfaces. Don't close door on cord or snag it under furniture or doors.

Never let invalids or children use or play with cleaner. Use extra caution when cleaning on stairs.

Keep cleaner on floor — not on chairs, tables, etc.

When disconnecting power cord, grasp plug — not cord. Do not use cord to pull cleaner around. Do not close a door on it or snag it under furniture.

Store cleaner, attachment and accessory units promptly after each use to prevent accidents caused by tripping over power cord or equipment.

Always unplug cleaner immediately after using.

Don't use in an enclosed space where flammable, explosive, gasoline, aerosol spray products or toxic materials are stored or used or where vapors from such materials may be present.

Don't use where oxygen or anesthetics are used.

Don't use cleaner to pick up hard or sharp items such as coins, pins, nails, etc. They could damage the fan, fan housing or bag.

Never drop or insert any object into any opening of the cleaner.

Don't use cleaner, attachments or accessory units if in poor condition. Have qualified service person inspect, replace or repair whenever necessary.

Don't plug cleaner into a table lamp or light fixture.

Don't move tables, lamps, etc., while holding onto cleaner.

Check hose and cleaner suction seats and gaskets regularly. Worn, damaged, loose or missing gaskets or seals can be a safety hazard.

Keep hose and attachment suction openings away from eyes, ears, mouth and other parts of body.

WARNING

To avoid electric shock: Never vacuum liquids. Never vacuum floors, rugs or carpeting that are wet. Do not store outdoors. Replace worn or frayed power cord immediately.

Do not place or immerse cleaner in water or any other liquids.

Do not reach for cleaner that has fallen into water. Unplug cleaner immediately from the wall socket.

Never handle cord or plug with wet hands.

WARNING

Before servicing, always unplug power cord from wall outlet and be sure motor and fan have come to a complete stop.

Vacuum Cleaner Bags

Disposable Filter Bag System

The Kirby Heritage II™ features two vacuum cleaner bag systems: the standard disposable filter bag system and the optional reusable bag system.

CAUTION

Unplug the cord.

How to change bags.



1 Before you begin, unplug the cleaner's electrical cord from the wall outlet.

2 Unzip the cloth bag at rear of cleaner.



5 Hold the top tab on the cardboard plate while hooking the bottom of the opening under the lower lip of the bag retainer. Once the bottom is secure, pull the top tab up and over the upper lip of retainer.



3 To remove used bag, grip the top tab on the cardboard plate, pull back and lift out.

4 To replace, slide new bag into outer cloth bag, making sure the cardboard plate faces the front of the bag.



6 Your bag should now be snapped into place — check to make sure the cardboard plate is fully on the bag retainer.

7 Zip the cloth bag closed.

NOTE for best results: Do not overload bag past the fit tube bag retainer. Never reuse filter bags — this could damage the cleaner. Periodically check to make sure the air passage openings to the filter bag are not blocked. For peak efficiency and performance, use genuine Kirby replacement parts.

After replacing the disposable filter bag on the Mini Em-Tor™ (33) Model, any large particles visible through the transparent side of the Mini Em-Tor™ must be emptied by removing the Mini Em-Tor™ from the Power Plant.

To remove Mini Em-Tor™, twist up and away from Power Plant as far as it will go. Then, pull straight back. The Mini Em-Tor™ with bag attached will separate from the Power Plant (13).

NOTE: The tight seal of the Mini Em-Tor™ air seal gasket makes it necessary to give a firm, strong tug to twist the Mini Em-Tor™ outward away from the Power Plant.



After removing the Mini Em-Tor™ Bag Assembly, point the front opening down and shake to remove any large particles.

If Mini Em-Tor™ is difficult to install, see your distributor for recommended lubricant.

Vacuum Cleaner Bags

Reusable Bag System. (Optional)

The Sani Em-Tor™ (20) and Sani-Pocket are patented Kirby features that enable easy and efficient emptying of the reusable cloth filter bag.

Emptying The Permanent Filter Bag.



1 Spread newspaper on the floor and place Kirby on it.

2 Unhook Bag Clip (27) on top end of the bag from Handle Bracket (4). Tilt handle back slightly. Push bag top toward handle and lift bag clip out of bracket.



3 Lower Rug Nozzle to No. 1 position (as shown) and turn on motor.

4 Allow motor to run briefly and then turn off. While bag is still extended, shake it vigorously from the top.



5 Tilt Kirby slightly and rotate side lever fully to release bottom cover of Sani Em-Tor™. In the "open" position, the lever will point to the rear of the Kirby.



6 Swing cover out from under Sani Em-Tor™ and turn cover upside down, emptying the dirt and lint onto the paper.

7 After all dirt has been removed, swing cover back into place and lock securely with locking lever. Make sure that cover gasket is free of dirt and that lever handle is fully rotated.

If excessive dirt and lint has accumulated in the bag and does not fall readily into the Sani Em-Tor™, use the following procedure. Open zipper at rear of bag and place hand inside Sani-Pocket, grasping Sani-Scraper at bottom.

Scrape sides of bag with Sani-Scraper in downward strokes.

Using Sani-Scraper, push excess lint and dirt into Sani Em-Tor™.

Empty as in 5 through 7 above.

CAUTION

Unplug the cord.

Upright Cleaner

Carpet Vacuuming.



Cord Release.

To release cord, turn down the Upper Cord Hook (6) on the handle. Cord will drop free into your hand.



Upright Cleaning.

It's important to have the Rug Nozzle height set properly to get the most efficient cleaning action. Start out with the Toe-Touch Control (30) adjusted to the full up (number 5) position. Then, by pressing your toe downward on the upper part of the Toe-Touch Control, lower the nozzle one step at a time until you notice a change in the sound of the Power Plant (13). This indicates that the nozzle is in contact with the rug and ready to clean. Any position lower than this will restrict proper air flow and reduce belt life.



Handle Positions.

When the Handle Stop Latch (28) is pushed to the left, a pin extends. This pin will stop the handle from being lowered to the horizontal. It will lock the handle in the horizontal position for storage, if it is extended with the handle down.

Secondary Adjustment.

A Micro Matic™ adjustment is provided for glue-down "Kitchen" carpet (low pile) and commercial carpets and is used only in the event that the unit is hard to push on carpet. Should Micro Matic™ adjustment be necessary:

- 1 Be sure the unit is turned "Off."
- 2 Turn the cleaner upside down.
- 3 Using a small screwdriver, turn the screw (found underneath the Toe-Touch Control) (30) clockwise one turn.
- 4 Set the unit back on the surface to be cleaned and try to push it.
- 5 Proper cleaning and pushing adjustment is determined by repeated turns of the screw.

NOTE: The Micro Matic™ adjustment may also be used to adjust the unit to skim, but not touch, a hard surface floor.

NOTE: A nozzle height setting that is too low for the carpet pile will result in poor cleaning action.



When the pin is out the handle is upright, pulling back on the handle will cause the front of the machine to lift up so it can be moved over obstacles such as carpet strips or throw rugs.



Upright Cleaner



Sweeping Pattern.

For the best and easiest cleaning action, push the machine straight away from you and pull it straight back. Change the direction of the machine at the end of the pull back and point it in the direction of the next sweeping path. Continue to do this across the entire rug with slow, gliding motions. Do not jerk or tug the cleaner rapidly on back stroke or when changing directions.



Straight Suction Cleaning.

By converting the Kirby upright into a straight suction cleaner, you can easily vacuum bare floors and short pile carpeting.



Converting To A Straight Suction Cleaner

1 Raise the Headlight Hood (19) and turn the Belt Lifter (16) fully counterclockwise. Check the instruction label on top of the Rug Nozzle to be sure that the belt is disengaged.



2 Lower the Headlight Hood against the Belt Lifter. With the belt disengaged, the brush roll will not turn and the Kirby becomes a straight suction cleaner.

Mattress Cleaner



1 Unhook Bag Clip (27) on top end of the bag from Handle Bracket (4). Tilt handle back slightly. Push bag top toward handle and lift Bag Clip out of bracket.



3 Slide portable handle into the handle channel on the Power Plant (13). Push Handle Pin back in to fasten the portable handle to the Power Plant. **Be sure pin goes through the holes on both sides of the portable handle.**

Converting To A Mattress Cleaner

It takes just a few steps to convert your Kirby Heritage II™ into a hard-working mattress cleaner.

WARNING

Before changing units or attachments, unplug power cord from wall outlet and be sure motor and fan have stopped.



2 Pull Handle Pin (12) all the way out and lift handle off the cleaner.



4 Slide Handle Stop Latch (28) fully in direction of arrow to lock portable handle in place.

5 Position Bag Clip on portable handle as shown.

WARNING

Failure to disengage brush roll can be hazardous. Keep hair, clothes, buttons, face and fingers away from nozzle.



6 Raise the Headlight Hood (19) and turn the Belt Lifter (16) fully counterclockwise. With the belt disengaged the brush roll will not turn and the Kirby becomes a straight suction mattress cleaner.

Tank Canister Cleaner

Attaching The Hose

To use the above-the-floor tools, the flexible hose must be attached to the front of the Kirby.



Power On Light

The Power On Light (32) indicates the Foot Switch (31) is on and power is available for the cleaner or accessories.

When changing accessory units or attachments, make sure light is off by pushing Foot Switch and unplugging Power Cord (10) from wall outlet.

Precautions

Before changing units and attachments, always unplug Power Cord from wall outlet and be sure motor and fan have come to a complete stop. Keep hair and loose clothing away from intake ports, nozzle, and Power Plant.

Take extra precautions to assure that hair or loose clothing do not come near intake ports, nozzle, and Power Plant. Check to see that Suction Seal Ring Gasket (23) is not missing in the hose connector. Do not use hose if Suction Seal Ring Gasket is missing or damaged.



1 Move the Toe-Touch Control (30) to the Number 8 position. Then raise Headlight Hood (19).



2 Turn the Belt Lifter (16) counter-clockwise, or all the way to the left until it stops. (See instruction label at top of nozzle under the Headlight Hood.)



3 Unlock the Accessory Lock (17) that's located under the hood by moving it all the way to the left. Rug Nozzle (15) should drop forward slightly.



4 Remove Rug Nozzle by lifting it up slightly and pulling it toward you. Now you are ready to install the hose.

Tank Canister Cleaner



5 Hook the attaching lugs of the large coupling on the flexible hose over the ends of the Attaching Bar (14) on the Power Plant (13) and swing the hose coupling end up against the Power Plant.



6 Rotate the Accessory Lock (17) to the right until hose connector is tightly closed and sealed against Power Plant. Close the Headlight Hood (19).

The Kirby is now ready for above-the-floor cleaning and is ready to accept any of the hose attachments that come with your Kirby.



How To Attach Tools To The Hose

1 To attach tools, push lightly while twisting the connection of the smaller end of the hose into desired tool.

Extension tubes and twivel elbow are assembled in the same manner. To avoid breakage, do not jam or force the coupling ends into the attachments.

WARNING

Take extra precautions to assure that hair or loose clothing do not come near intake ports, nozzle, and Power Plant. Check to see that Suction Seal Ring Gasket (23) is not missing in the hose connector. Do not use hose if Suction Seal Ring Gasket is missing or damaged.

Kirby Convenience Group Attachments



The Crevice Tool

Without the removable brush, use the crevice tool for deep cleaning in crevices, cracks, corners, grooves, narrow openings and behind seat cushions of upholstered furniture.

With the removable brush placed in the end of the crevice tool, you have a cleaning tool that removes dirt from corners, between radiator coils, venetian blinds and sliding window tracks.



Surface Nozzle With Swivel Attachment

The Surface Nozzle with brush extended is for use on carpeted floor areas. It has a lever on the front of its housing which allows you to raise or lower the brush. The up position of the brush is recommended for the cleaning of deep pile or loose throw rugs.

WARNING

Before changing units or attachments, unplug Power Cord (10) from outlet and be sure motor and fan are stopped.



Utility Brush Nozzle

Attach to end of extension tubes and use for cleaning walls, ceiling and large flat surfaces.



Utility Air Nozzle

For surface cleaning of upholstered furniture and fabrics.



Storing The Flexible Hose

Never store the Flexible Hose near a heat source. Keep it in a cool, dry place and never hang it on a sharp hook or nail. Store it in a place where it will be readily available.

Kirby Convenience Group Attachments



Extension Wands

Attaching the curved extension tube to the hose, the straight extension tube to the curved tube, the swivel tube to the straight tube, and the surface nozzle to the swivel gives you maximum reach.

Attaching the hose to the straight tube and adding the curved extension tube and utility brush nozzle makes an effective wall, ceiling and baseboard cleaning arrangement.



The Duster Brush

Attach the duster brush to the end of the flexible hose or to the extension tubes and you can remove dust from any surface, including those with contours, such as moldings or delicate lamp shades and unusual shapes.



Portable Shoulder Strap

The shoulder portable is ideal for cleaning in areas where considerable mobility and freedom of hands is required.

Remove the carrying strap from the attachment case and clip the spring clip on each end into the holes at front and back of the portable handle.

Slide the adjusting buckle on the strap so the portable cleaner rests comfortably on your shoulder.



Massage Cup

Use with flexible hose for invigorating skin or scalp massage. Great for pet grooming.



Inflator/Deflator

Inflates or deflates toys, air mattresses, other low-pressure inflatables.



Air Intake Guard

Adapts your Kirby for use with air-powered tools.

Blower Attachments



1 Unhook Bag Clip (27) on top end of the bag from Handle Bracket (4). Tilt handle back slightly. Push bag top toward handle and lift Bag Clip out of bracket.

Converting For Use With Blower Attachments

To use the Suds-O-Gun or spray gun or to use the Inflator/Deflator as an inflator, the Kirby must be set up for air pressure driven tools and attachments. This is done by removing the Mini Em-Tor™ (33) from the back of the Power Plant (13) and replacing it with the flexible hose. The air intake guard is then attached to the intake port on the motor unit.

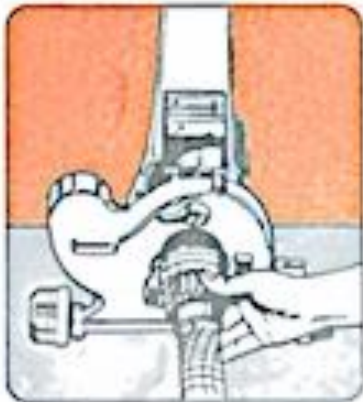
Before changing units and attachments, always unplug Power Cord (10) from wall outlet and be sure motor and fan have come to a complete stop.

NOTE: The tight seal of the Em-Tor air seal gasket makes it necessary to give a firm, strong tug to twist the Mini Em-Tor™ outward away from the Power Plant.



2 To remove the Mini Em-Tor™, twist up and away from the Power Plant as far as it will go, then pull straight back. The Mini Em-Tor™ with bag attached will separate from the Power Plant.

Mounting The Flexible Hose For Air Blowing. One P.S.I. Only (pounds per square inch).



1 If the flexible hose is attached to the front of the Power Plant, remove it by raising the Headlight Hood (19), rotate the Accessory Lock (17) to the left and swing the hose connector out and down.



2 Place the large end of the hose over the Air Outlet (15) at the back of the Power Plant. Be sure that the grooves on the inside of the large end of the hose match the lugs on the outside of the Power Plant outlet.



3 Push the hose onto the Air Outlet and turn the hose connector in the direction of the arrow in the picture. The hose is now set up for air blowing.

Blower Attachments



4 Place the attaching lugs of the Air Intake Guard over the Attaching Bar (14) on the Power Plant. Swing the guard up against the Power Plant and rotate the Accessory Lock (17) until it is tight. Close the Headlight Hood (19).



Inflator/Deflator

With the flexible hose hooked up to the Power Plant outlet, attaching the inflator/deflator tool to the hose lets you inflate toys, air mattresses or any other low pressure inflatable items up to 1 p.s.i.

NOTE: The Kirby cannot be used with air power tools unless the air intake guard or other attachment is latched onto the Attaching Bar (14) over the intake port on the front of the Power Plant (13). Check seals and gaskets regularly.

Worn, damaged or missing seals and gaskets could cause a safety hazard and should be kept in good repair or replaced.

CAUTION

Refer to tag on article being inflated for maximum allowable pressure.



The Spray Gun

Attach spray gun to end of flexible hose.

Unscrew the jar from the spray gun and fill about three-quarters full of the non-flammable liquid to be sprayed. Place the jar on the spray gun or nearby horizontal as possible. Turn on the Power Plant and pull the spray gun trigger. Use slow, sweeping motions.

Turn the spray adjustment clockwise to make the spray finer and counterclockwise to make it coarser.

When using Latex based or acrylic water based paints, follow the manufacturer's instructions for spraying. Sprayable water based paints must be thinned with water to provide a sprayable consistency.

If the spray gun must be tilted during use, use less liquid in the jar to avoid large droplets in the spray. Clean the gun immediately after use by filling jar with fresh water, spray water with the gun. The air valve in the gun can be removed for cleaning if necessary by turning the air adjusting knob clockwise and disengaging it from the trigger. Removal of the air adjusting knob enables the valve seat trigger and stem to be removed from the spray gun body for separate cleaning. Be sure to clean the spray gun body while screwing the air adjusting knob clockwise into place.

The spray gun is excellent for watering large leaf house plants with a fine spray, and spray painting with non-flammable paints. **Be sure flammable materials are never used in the gun.**

WARNING

Before changing units and attachments, always unplug Power Cord (10) from wall outlet and be sure motor and fan have come to a complete stop.

Do not use with flammable or combustible liquids.

Blower Attachments

Upholstery Cleaning With The Suds-O-Gun.

BE CAREFUL. Try a test first on your upholstery. Some fabrics will color bleed or water spot. Some delicate fabrics such as silk, brocade and velvet cannot be shampooed. Apply a small patch of suds from the Suds-O-Gun to an area which does not show. Let it dry, then brush off the residue and observe the results before cleaning the rest of the fabric.



3 The suds should be worked into the fabric surface with a soft brush or sponge until they disappear. Allow surface to dry thoroughly and then vacuum with appropriate cleaning tool to remove the dry residue which now contains grime and dirt loosened from the fabric.



1 Use Kirby Instant Suds (optional) for best upholstery cleaning results. Attach the Suds-O-Gun cap to the end of the spray gun. Attach the hose to the air blowing outlet of the cleaner.



4 Standard canning jars with the same screw thread can be used with this gun.



2 Mix Kirby Instant Suds as directed on bottle and fill spray gun jar about three-fourths full. Screw jar tightly onto spray gun and attach to end of flexible hose. Adjust spray gun to a very fine spray by turning air adjusting knob at rear of the spray gun clockwise. Turn motor on and pull the trigger. A volume of suds will be produced. Suds can be spread directly on surface to be cleaned, or gathered in a basin or on several thicknesses of plain paper.

DANGER

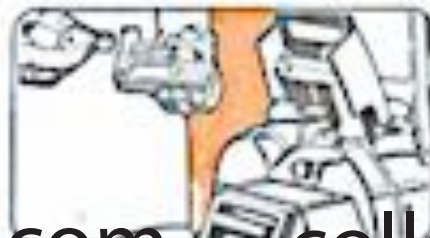
Do not use with flammable cleaning fluids.

Service Tips

Headlight Bulb Replacement.



1 Raise the Headlight Hood (19) on the Power Plant (13). With a Phillips head screwdriver, loosen the two screws that hold the headlight lens to the hood.



2 Unplug the lens and socket assembly from the terminal block. Replace the bulb, plug in the lens and socket assembly, and re-tighten the screws.

WARNING

Before changing headlight bulb always unplug Power Cord (10) from outlet.

NOTE: Kirby bulb is a special low-voltage bulb not generally available at Retail Stores. See your authorized Kirby Distributor.

Service Tips



Brush Cleaning of Rug Nozzle.

Keep the brushes and belt track clear of lint, string, hair and other fibers. Pay particular attention to keeping these fibers away from the bearings at the ends of the brush roll.

Troubleshooting

Many service calls are unnecessary. Checking a few simple things can save a lot of cost, time and trouble. Whenever your Kirby does not perform properly, make these checks first before calling authorized service personnel.

If the motor does not start when the motor ON-OFF switch is pushed:

1 Make sure the Power Cord (10) is plugged into an outlet and that the outlet has power. (Check for blown fuses, tripped circuit breaker or power company trouble.)

2 Make sure the cord plug is fully inserted into the cleaner.

3 Look for breaks in the Power Cord insulation. If the cord is damaged, get a new one. **DO NOT ATTEMPT TO REPAIR IT.**

Use only genuine Kirby Power Cord. Do not attempt to use standard extension or Power Cord. See authorized Kirby Distributor.

4 Make sure that an attachment or accessory is properly mounted on the front of the Power Plant (13).

If the Kirby does not pick up lint or litter on the carpet:

1 Make sure that the belt is on the brush roll and on the Power Plant drive pulley.

2 Make sure that the belt is not broken or slipping. Replace if necessary.

3 Check Suction Seal Ring Gasket (23) on front of cleaner to see that it's not missing or damaged. **Do not use cleaner without the gasket.**

4 If using hose and attachments, check to see that Suction Seal Ring Gasket is not missing in the hose connector. **Do not use if the gasket is missing or damaged.**

5 Check to see if rug plate on Rug Nozzle (15) is properly attached and latched.

6 Make sure that the Toe-Touch Control (30) is adjusted to place the nozzle in contact with the rug.

7 Make sure the brush roll is adjusted properly and the bristles are not worn out. $\frac{1}{4}$ inch of tuft should extend out of nozzle plate. Check with ruler against nozzle. Replace or adjust as required.

8 Make sure bag is not full.

9 Check to be certain that fill tube and Mini Em-Tor™ (33) are not clogged.

If the Mini Em-Tor™ or Sani Em-Tor™ is loose:

1 Make sure Mini Em-Tor™ or Sani Em-Tor™ is locked in position.

2 Make sure the rubber gasket inside the collar of the Mini or Sani Em-Tor™ is properly in place; dirt will blow out if it is not. Return to Distributor for replacement.

If the brush roll in any accessory does not turn:

1 Make sure the belt is not broken or worn out.

2 Make sure the belt is in place around the brush roll and on the Power Plant drive pulley.

3 Check to see if brush roll can be rotated.

If the Kirby is hard to push when the Rug Nozzle is in use:

1 Make sure the nozzle is not set too low. Raise the Toe-Touch Control one or two notches. If finer adjustment is needed see page 9 for Micro Matic™ adjustment.

2 Make sure that the belt is on the brush roll and on the Power Shaft.

3 Make sure that the belt is not broken or slipping. Replace if necessary.



Brush adjustment of Rug Nozzle.

After the rug nozzle has been in use for some time, the brush bristles may begin to wear. To adjust the brush height, place the Rug Nozzle on a table. Place a straight edge on the nozzle plate next to brush tufts to see protrusion. Turn both screws clockwise an equal amount until the brushes protrude about $\frac{1}{4}$ inch past the rug plate. One full turn of these screws moves the brush out about $\frac{1}{16}$ inch. Make certain brush roll is kept parallel with rug plate or belt will not center between tufts.

Your Kirby has been designed and manufactured to give you many years of normal in-house usage with relatively little maintenance required.

The Kirby motor has permanently lubricated and sealed ball bearings and will not need lubrication. If bearings become noisy, repair of the motor must be done only by authorized Kirby Service personnel.

To maintain your Kirby in good, serviceable condition, it should be inspected periodically by an authorized Kirby Service person.

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Service Tips

Belt Replacement for Rug Nozzle



1 To replace the belt in the Rug Nozzle (15), remove the nozzle from the motor and place the nozzle on a table.



2 Turn the Belt Lifter (16) all the way clockwise until the belt drops off the finger inside the nozzle. Turn nozzle upside down. Unlock rug plate by means of two latches on rear of nozzle.



3 Pull up on rear of rug plate to pull brush roll and plate out of nozzle.



4 Bend slightly one end bracket of the rug plate away from one end of brush.



5 Slide the belt off the brush roll and slide on a new belt. The new belt must be in the middle of the brush roll. Place the brush roll back into the end bracket with the screw heads facing the openings in rug plate.

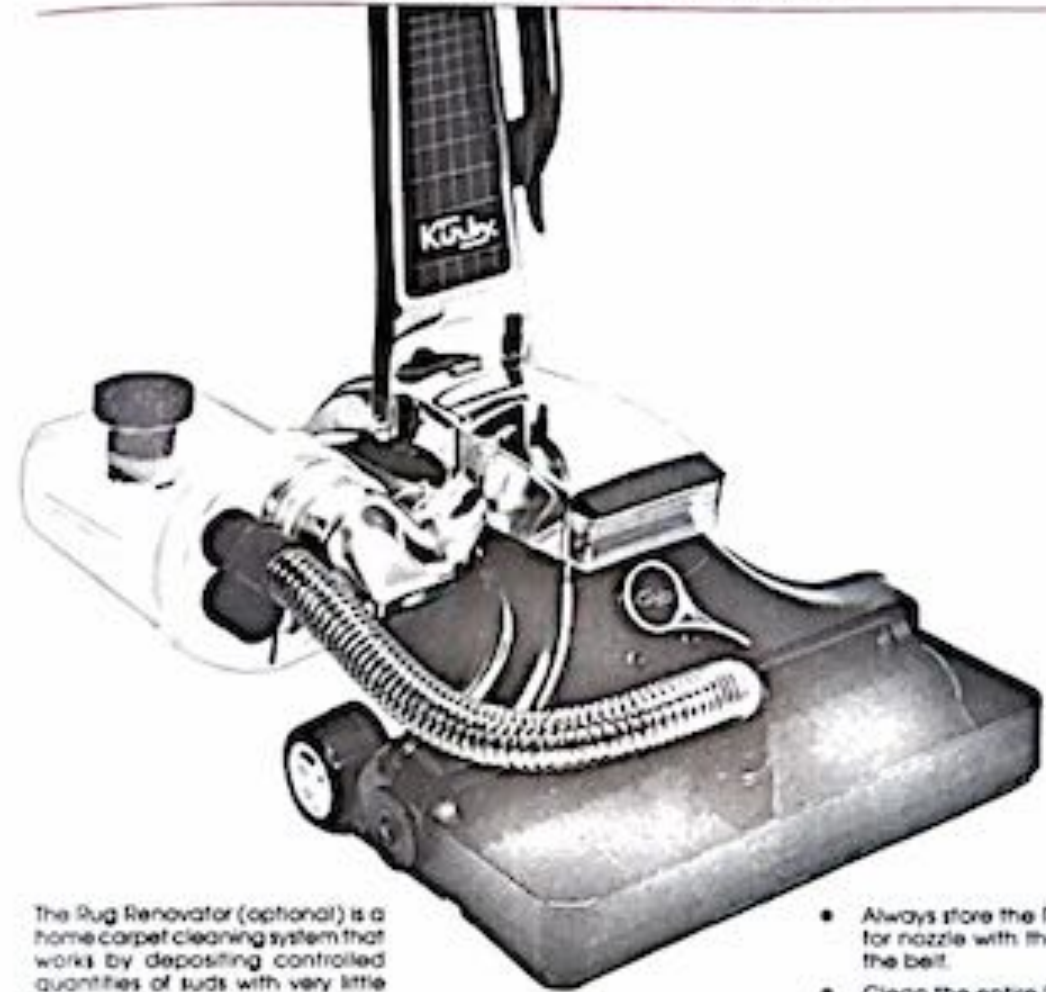


6 Hook rug plate on front of nozzle and rotate it back against nozzle opening and make certain it fully closes against nozzle. Rotate latches to lock plate in place and center belt under rug plate center finger. The belt should be centered on the brush roll. The belt should pick up the belt.

NOTE: If the entire brush roll is removed, be careful to replace the brush roll exactly as it came out. The silver end of the brush roll is on your left as you face the front of nozzle.

For superior performance use only genuine Kirby parts.

The Rug Renovator



The Rug Renovator (optional) is a home carpet cleaning system that works by depositing controlled quantities of suds with very little moisture (dry suds). These suds are worked into the rug by rotary motion of the powered brush as the Rug Renovator is moved back and forth. As it is moved forward, the brush picks up the suds, with dirt and soil, and deposits them in the suds. The suds are then picked up by the vacuum cleaner that is used after the rug dries thoroughly. A simple vacuuming with the Heritage II™ removes this powdery residue and your rug is clean.

Careful Cleaning.

For best results, pick up dirt and soil to get best results.

- Vacuum clean the rug or carpet thoroughly with the upright unit before using the Rug Renovator.
- Test a small area of rug with a hidden area with the suds and renovator before doing a large area. Some carpet colors bleed and some carpet piles are sensitive to the brushing action when damp.
- Use Kirby Instant Suds rug and carpet suds. This complete kit is for most fabrics. Follow directions on bottle.

- Always store the Rug Renovator nozzle with the tension off the belt.
- Clean the entire Rug Renovator thoroughly after every use according to the instructions to keep it in good working order.

WARNING

Before changing units and attachments, always unplug Power Cord (10) from outlet and be sure motor and fan are fully stopped. Keep hair and loose clothing away from intake ports, nozzle and Power Plant (13).

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The Rug Renovator

Assembling The Rug Renovator



1 If the Heritage™ has been used as a portable, remove the Handle Pin (12) and lift off the portable handle and carrying strap.



2 Place the Upright Handle (9) in the handle channel on the Power Plant (13) and insert the Handle Pin. **Be sure the pin goes through the holes on both sides of the Upright Handle.** Attach the Power Cord (10) to this handle.

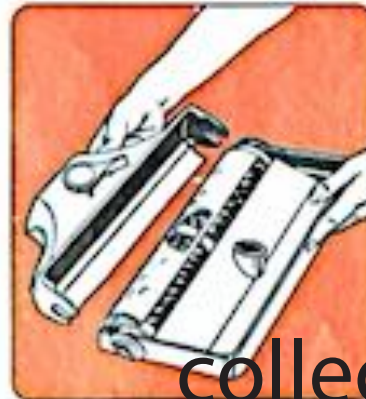


3 Unhook the bag and remove the Mini Em-Ter™ (33) or Sani Em-Ter™ (20) from rear of Power Plant by twisting it counterclockwise away from the Power Plant and pulling back.

Assembling Nozzle and Tray



1 Place the nozzle belt lifter to the right of the center position. The belt will not be on the lifter when shipped.



2 Slide the grooves on the outside of the Rug Renovator nozzle over the shafts of the bumpers at the ends of the tray. The nozzle will fit onto the tray so that the bumpers are on the outside.



4 While pushing up on the belt, turn the belt lifter counterclockwise slowly to the stop left of the center position. Make sure the Magic finger on the inside of the nozzle picks up and holds the belt.

3 Turn over the assembled nozzle and tray and grasp the belt between thumb and forefinger.

The Rug Renovator

Assembling Nozzle and Tray to Power Plant



1 Set the Toe-Touch Control (30) to the full up (Number 8) position.



2 With the Headlight Hood (19) raised and the Accessory Lock (17) rotated all the way to the left, slide the nozzle with tray over the Power Shaft (25). Make sure the attaching lugs on the nozzle fit over the Attaching Bar (14) on the Power Plant (13).



3 Twist the nozzle and tray up to the Power Plant and rotate the Accessory Lock to the right until it locks the nozzle against the Power Plant.



4 Turn the belt lifter clockwise to the right position and close the Headlight Hood.

WARNING

Before changing units and attachments, always unplug Power Cord (10) from wall outlet and be sure motor and fan have come to a complete stop.

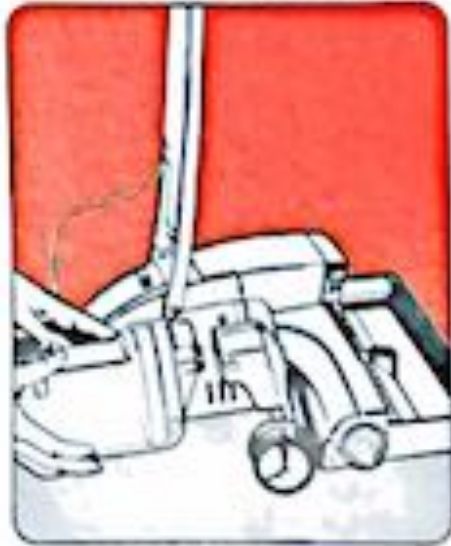
Take extra precautions to assure that hair or loose clothing do not come near intake ports, nozzle, and Power Plant. Check to see that Suction Seal Ring Gasket (23) is not missing in the hose connector. Do not use hose if Suction Seal Ring Gasket is missing or damaged.

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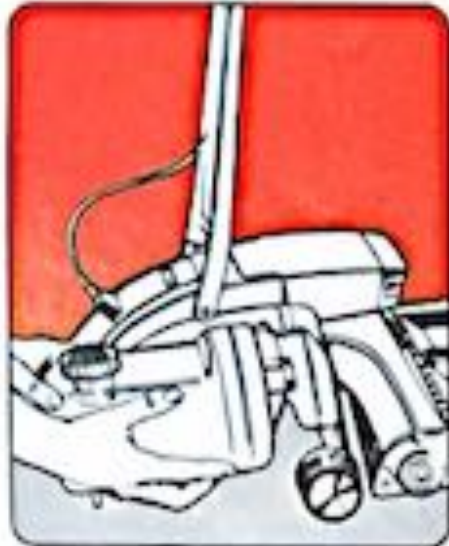
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The Rug Renovator

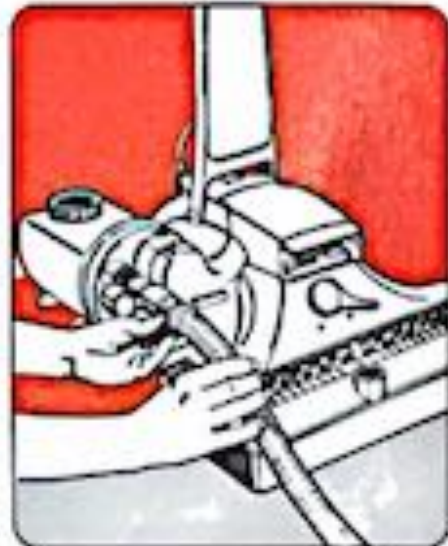
Installing the Tank and Hose



1 Slide the tank over the Air Outlet (16) at the back of the Power Plant (13). Make sure the grooves on the inside of the tank neck fit over the lugs on the Air Outlet.



2 Twist the tank down and toward the Power Plant until it locks on the Air Outlet.



3 Push the straight end of the hose over the tank outlet.



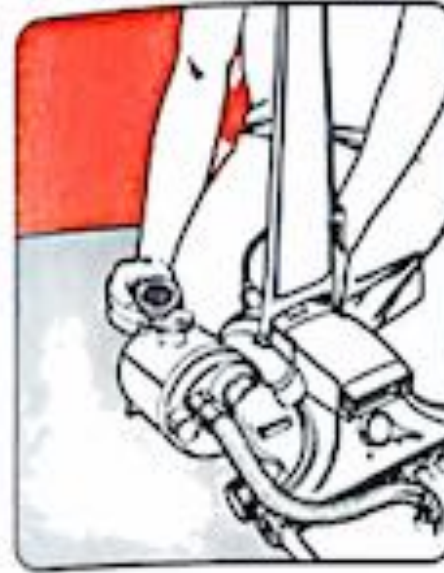
4 Insert the bent end of the hose into the hole in the tray. Make sure the lip of the hose is all the way into the hole.

WARNING

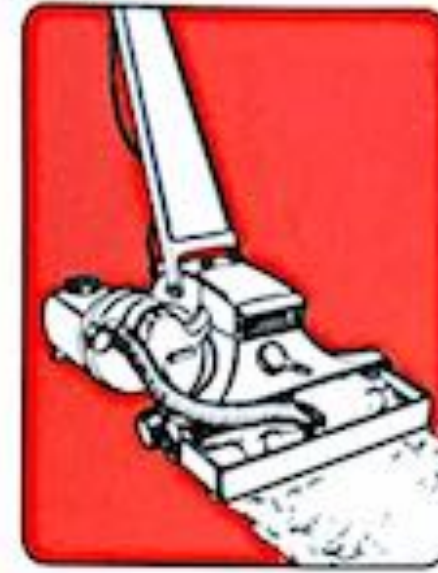
Unplug cleaner before filling reservoir with water and Instant Suds. Do not overfill. See instructions on page 25.

The Rug Renovator

Filling and Using the Rug Renovator

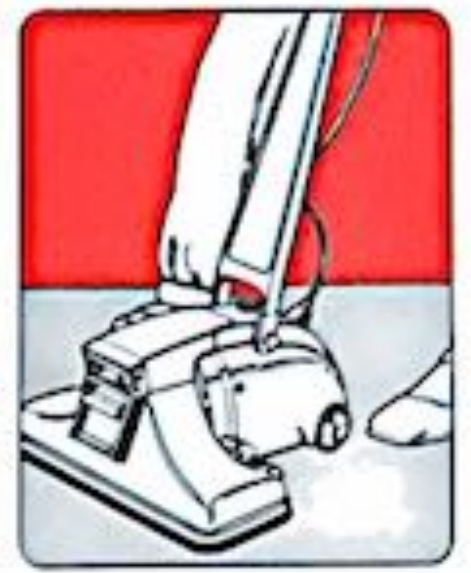


Remove the large cap from the tank. Fill the cap with Kirby Instant Suds. Pour this into the tank and repeat with two more capfuls. This will put a total of six ounces of cleaner in the tank. Do not use more than the recommended amount of suds solution or over foaming will occur. If a spot is particularly oily or heavily soiled, spray with Kirby Scuffie (optional), let it stand for a few seconds, then lightly scrub with soft bristled brush. Do not use Scuffie in the tank alone. Before assembly to the cleaner, fill the tank with warm water up to the fill line marked on the side. For best results do not mix cleaning fluids. Replace the cap on the tank.



Start motor and immediately move the cleaner back and forth in slow, easy, overlapping strokes. If suds pile up in front of the cleaner, move faster or lower nozzle one notch. If the path of the suds is narrower than the tray, move slower.

One tankful of liquid will clean an area about 9 feet by 12 feet, if your



rug is larger, clean out the tray and refill the tank with suds mixture.

When the rug has thoroughly dried after cleaning, vacuum the slight powdery residue with the Kirby assembled as an upright cleaner.



Adjusting Renovator

To adjust the Rug Renovator to the proper height for shampooing your rug or carpeting, depress the Toe-Touch Control (30) as far as it will go. This raises the Rug Renovator to its maximum height. Lower the Rug Renovator to its lowest position by depressing the Toe-Touch Control (30) as far as it will go.

CAUTION

Do not allow cleaner to stand in one place when motor is running. Suds will build up around cleaner and may wet the carpet severely.

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The Rug Renovator

Spot Scrubbing

If it becomes necessary to stop the Rug Renovator's suds at any point to scrub one area of the rug that is badly soiled, follow these steps:



1 Turn motor off. Disconnect the Rug Renovator hose from the tank. Use Stop Suds™.



2 Push the hose with the Stop Suds™ back over the suds screen outlet to prevent suds flow. Turn motor back on.



3 When spot scrubbing is complete turn motor off. Disconnect the Stop Suds™ and replace the open hose end over the Suds Screen outlet.

Cleaning the Rug Renovator

Before changing units or attachments, always unplug Power Cord (10) from wall outlet and be sure motor and fan have come to a complete stop.

1 Raise the Toe-Touch Control (30) to the full up position.

2 Remove the hose from the tank, but not from the tray.

3 Raise the Headlight Hood (19).

4 Rotate the belt lifter counterclockwise to raise belt off Power Shaft (25).

5 Turn the Accessory Lock (17) all the way to the left.

6 Lift the nozzle with tray up on the Attaching Bar (14). Carry to sink. Hold level to prevent spilling.

7 Turn the belt lifter to the right to remove the belt from the belt lifter.



8 Pull the tray and nozzle apart.

9 Remove the hose from the tray and rinse.

10 To clean the tray assembly, depress the shield lock arms located at each end of the shield and rotate up away from the brush. Rinse out inside of shield and areas under tray.

11 Rinse off nozzle and hose.

12 Dry the tray, hose and nozzle.

13 Remove the tank from the Air Outlet (18) by twisting counterclockwise away from the Power Plant (13) and pulling back off the cleaner.

14 Remove the suds screen, cap and sponge filter and clean them thoroughly. Rinse out the tank and replace the screen, cap and filter.

Replacement of Belt

With a small Phillips head screwdriver, loosen one of the bumpers on the tray and remove the other one. Raise the brush roll out of the tray carefully so as not to bend the roll axle.

Slide off the old belt and slide on a new one. Drop the brush roll back into the tray, re-install the bumper, and tighten both bumpers. Make sure the belt is in the middle of the brush roll.

NOTE: Use only genuine Kirby Rug Renovator Belt.

The Floor Polisher and Carpet Fluffer*



BE CAREFUL. Always store the Floor Polisher and Carpet Fluffer so that the belt is under no tension.

WARNING

Do not use with flammable or combustible liquids to polish or clean floors.



Follow these steps to assemble:

1 Place the nozzle belt lifter to the right of the center position.

2 Slide the grooves on the outside of the Rug Renovator nozzle over the shaft inside the bumpers of the Floor Polisher & Carpet Fluffer brush roll.

3 Turn the nozzle belt lifter to the left, grasp the belt, and turn the belt lifter counterclockwise slowly to the stop left of the center position. Make sure the Magic Finger on the inside of the nozzle picks up and holds the belt.

* Rug Renovator nozzle required for operation of the optional Floor Polisher and Carpet Fluffer.

The Floor Polisher and Carpet Fluffer*

Mounting the Floor Polisher and Carpet Fluffer



1 Lift the Headlight Hood (19) of the Kirby and remove any attachment currently on Power Plant (13).



2 With the belt lifter to the left of center position, slide the Floor Polisher & Carpet Fluffer over the Power Shaft (25) and engage the attaching lugs on the Attaching Bar (14).



3 Swing the Floor Polisher & Carpet Fluffer up to the Power Plant and rotate the Accessory Lock (17) until it is tight.



4 Turn the belt lifter clockwise to the other stop on the right of center position to settle the belt on the shaft.

5 Grasp the Headlight Hood (19) and lift it up.

WARNING

Before changing units and attachment, always unplug Power Cord (10) from wall outlet and be sure motor and fan have come to a complete stop. Keep hair and loose clothing away from intake ports, nozzle and Power Plant.

The Floor Polisher and Carpet Fluffer*



Using the Floor Polisher

Set the Toe-Touch Control (30) to the Number 1 (down) position. BE CAREFUL. When you start the motor, the powerful Floor Polisher will tend to pull the Kirby away from your hand. HOLD ON TIGHTLY to the handle.

Move the Kirby with Floor Polisher over the waxed floor with the handle in normal operating position. Very quickly a beautiful, lasting wax glow will appear. If a baseboard or other vertical surface must be polished, turn cleaner off, then move the handle forward and push the Handle Stop Latch (28) to the left. Then you can tilt the brush up a vertical surface by simply pushing down on the handle as it rests against this pin with rear wheels on the floor.

Cleaning of the Floor Polisher and Carpet Fluffer

Keep wax build-up off the housing. Wipe clean with a soft cloth after each polishing job. Cut string and lint build-up away from brush. Do not wash brush, but wipe clean with a coarse cloth.

* Rug Renovator nozzle required for operation of the optional Floor Polisher and Carpet Fluffer.



The Carpet Fluffer

Use clean Carpet Fluffer to raise or fluff the nap on rugs or carpeting. Start by lowering the Toe-Touch Control until cleaner starts to move forward on its own. Hold Handle Grip (5) firmly. Now your Kirby is set at the correct level to restore your rugs and carpeting to their original new look.



Belt Replacement

Remove nozzle from cleaner. Rotate the belt lifter clockwise to the right stop. Remove the brush and attached bumpers from the Rug Renovator nozzle slots. Push a new belt to the center section of the roller.



1 Place the end slots of the Rug Renovator nozzle over the shaft of the brush roll bumpers.

2 Grasp the belt between two fingers and push it up against roll.

3 With the index finger, push the belt lifter down. Use the belt lifter finger to pick up the belt.

Use only genuine Kirby Rug Renovator belt on the Floor Polisher and Carpet Fluffer.

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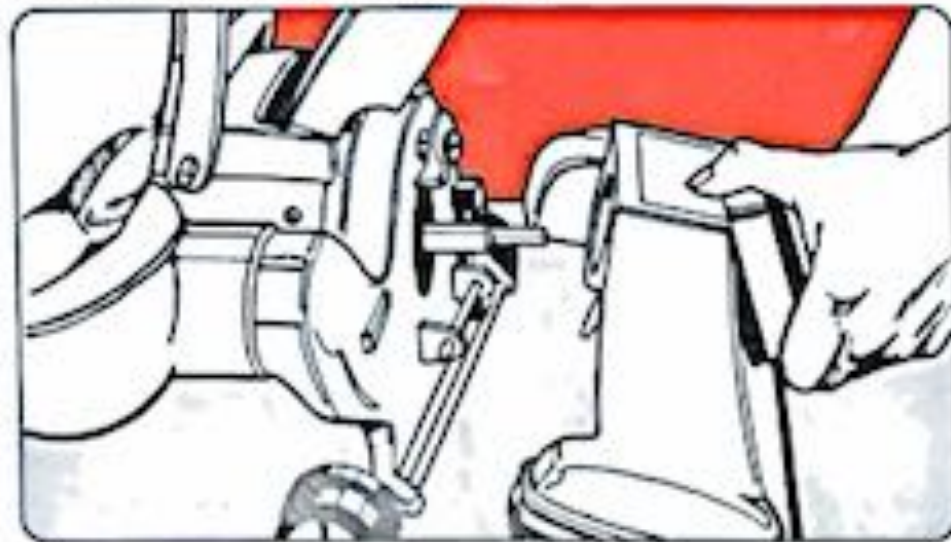
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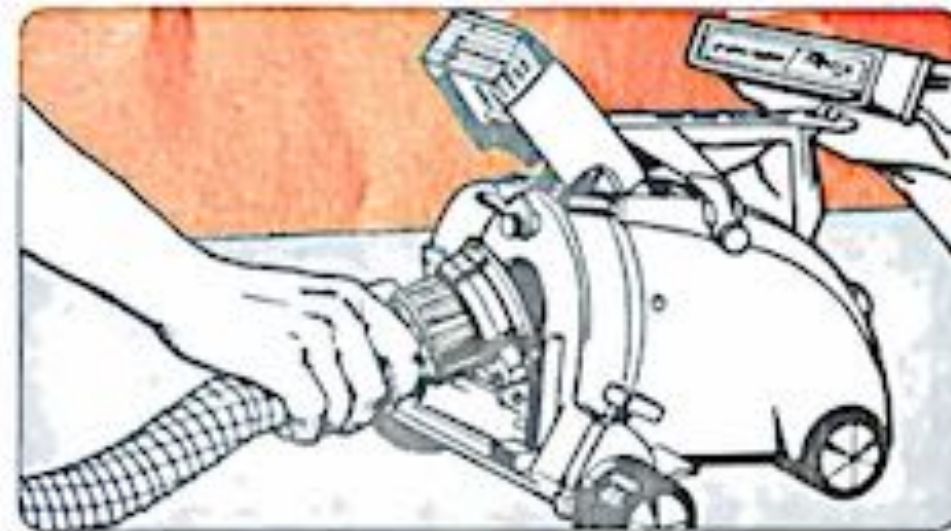
Turbo Accessory Instructions

Using the Turbo Attachments



- 1 Move the Toe-Touch Control (30) to the Number 8 position and raise the Headlight Hood (19).
- 2 Turn the Belt Lifter (16) counter-clockwise until it stops. Follow the instructions on the nozzle.

- 3 Unlock the Accessory Lock (17) and remove the Rug Nozzle (15) (or other attachment) from the front of your Kirby.



- 4 Turn the end of the Turbo Hose, bearing over the ends of the Attaching Bar (14) on the Power Plant (13) and then swing the hose coupling end up against the Power Plant.

- 5 Rotate the Accessory Lock until the hose connection is tightly closed and sealed against the Power Plant. Lower the Headlight Hood.

WARNING
Before changing units or attachments, unplug Power Cord (10) from wall outlet and be sure motor and fan have stopped.
Remove Turbo Brush from unit before servicing.

Turbo Brush



Turbo Brush (optional) ideal for deep cleaning of carpeting and stair treads.

This unique portable cleaner makes difficult hand vacuuming jobs easy. Turbo Brush uses a mechanical brushing action to do a thorough cleaning job on carpeted stairs, upholstery, drapes — anywhere an upright cleaner can't be used.

CAUTION

When using the Turbo Brush, keep it moving across the surface to be cleaned. Do not let it remain in one place.

For maximum cleaning efficiency, keep base plate of Turbo Brush level with the surface being cleaned. The rotating brush may cause particles to be thrown from rear of base plate if not held level. To reduce suction when vacuuming draperies, clothing, etc., open slide valve. Do not insert fingers in open slide valve.

Belt Replacement



Remove base plate by sliding bottom latch back. Then remove belt cover by removing screw. Next, remove belt from pulley (may help to turn brush backwards slightly). Pull belt and brush assembly out and replace belt.



Before replacing base plate and belt cover, make sure a "2" is showing at both ends of brush roll assembly, and no brush bristles are caught between the belt and brush roll gear.

NOTE: The brush roll comes from the factory with a "2" showing at both ends of the brush roll assembly.
When adjusting brush, make sure no brush bristles are caught between belt and brush roll gear.

CAUTION

Do not operate with belt cover removed.

Brush Cleaning



Remove base plate by sliding bottom latch back. Clean turbine and/or brush, then replace base plate by inserting tabs into slots on front of unit attaching at bottom latch.

Brush Adjustment

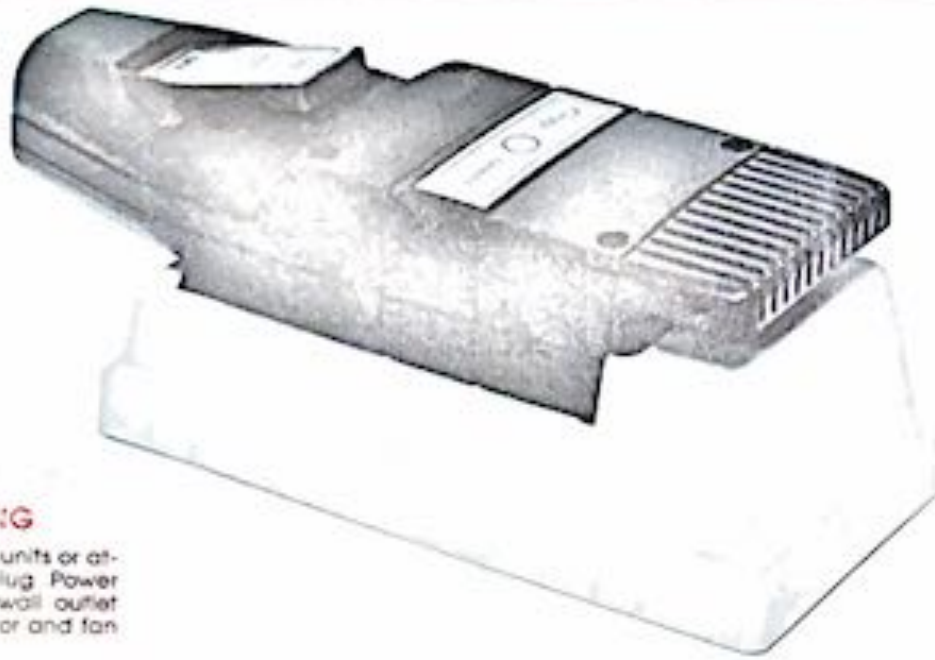


To adjust brush to compensate for bristle wear, remove base plate by sliding bottom latch back. Next, remove belt cover by removing the screw. Finally remove the belt from the pulley. (An aid to belt



removal is to turn brush backwards slightly.) Pull the brush assembly out. Turn brush assembly over and re-insert so that number "1" is showing at both ends.

The Turbo Sander



WARNING

Before changing units or attachments, unplug Power Cord (10) from wall outlet and be sure motor and fan have stopped.



1 Attach the sander to the hose.

The Kirby Turbo Sander (optional) is a rugged, yet extremely lightweight orbital sander — a high-quality power tool built of the very finest materials available. Designed to operate at 9,700 to 13,000 RPM, the air-powered Turbo Sander is ideal for a wide variety of sanding, scrubbing and polishing duties. Attach the special massage pad, and it even brings relief to tired, aching muscles.

On top of all that, the Turbo Sander's dust shroud enables it to pick up a high percentage of the dust created by sanding, making it the cleanest orbital sander on the market.

It also may be the simplest and most convenient. You can use the vacuum hose from your Kirby, and shove the sander directly into the sander — no special adaptor is needed. No special sandpaper is needed, either. The Turbo Sander will accept any standard one-third sheet size sandpaper.



On position.



When sanding wood surfaces, be sure to choose the right grade of paper for the job at hand. Coarse paper will remove material faster; fine paper will result in a smoother surface. (Note the position of the hands, this is the correct grip. Also, take care not to force the tool — let it do the work. The Turbo Sander will do a better and safer job when it is allowed to operate at the rate for which it was designed.)



The polishing pad is ideal for buffing furniture wax to a lustrous sheen, or for polishing shoes. Do not use the dust shroud with this pad.

The Turbo Sander

WARNING

Do not use the Turbo Sander for removing solvent-based materials. Before using the sander, make sure that all metal protrusions (nails, tacks, etc.) are below or removed from the surface to be sanded. Contact with metal object could result in dangerous sparks, and could damage the sander pad.

Empty or replace the Kirby filter bag after each use of the Turbo Sander. Do not store the Kirby with sanding dust in the bag as it may contain combustible materials. Do not smoke while emptying the bag.

Secure your work with clamps or a vise. This is not only safer, but also frees both of your hands to operate the sander.

Because the scrubbing pad often is used in conjunction with water and/or Scuffie, do not use it with the dust shroud in place and do not block the front air-intake ports. Fluids could be vacuumed up into your Kirby, creating a dangerous shock hazard.

The Turbo Sander's massage pad is intended for use where massage is desirable or medically recommended. Do not use it on the abdomen when pain is present. Do not use it on swollen or inflamed areas, skin eruptions, legs with varicose veins, unexplained calf pains or anesthetic skin areas unless approved by your physician. Use by children or debilitated people should be supervised by adults.



The scrubbing pad works well for the scratch free cleaning of hard surfaces such as porcelain and ceramic tile. To remove stubborn stains, apply a little Scuffie all-purpose cleaner directly to the stain before scrubbing. Use light pressure. Do not use dust shroud with this pad. Use only as directed on hard surfaces. Do not use on porous materials such as linoleum or coated surfaces such as enameled stoves, refrigerators, etc.



Do not use the Turbo Sander with the massage pad. Do not use the dust shroud with this pad.

The Turbo Sander

Loading the Sandpaper



- 1 Unship the dust shroud and remove it from the sander.
- 2 Snap both sandpaper clamps up.

NOTE: Follow the first four steps when installing the scrubbing, polishing or massage pad. Do not use the dust shroud with these pads.



- 3 Load paper in the front end of the sander first. Then snap down the front clamp.



- 4 Load paper in the rear end of the sander and snap down the rear clamp.



Attaching the Dust Shroud

The Turbo Sander will operate well with or without the dust pick-up shroud. However, most people prefer to use it with the shroud in place because the sander will then remove almost all of its own dust. To attach the shroud:

- 1 Wrap it around the sander, keeping the open end of the shroud to the rear of the sander.
- 2 Snap it closed. Make sure the shroud sides are properly engaged.

Other Fine Kirby Products



Scuffie. Makes cleaning as easy as spray on-wipe off. Perfect for windows, walls, chrome, woodwork, stainless steel, appliances, almost any washable surface.

Room and Carpet Home Freshener. Fast-working powered room freshener sprinkles on carpet — vacuums up in seconds. Delightful lemon scent.

Odorific. All purpose deodorizer eliminates household odors instantly, economically up to 24 hours with only a drop.

Instant Suds. A product with a

soiling resistance and fabric brightener makes it an outstanding rug and upholstery shampoo.

Touch-up Paint. A special touch-up paint that will keep the finish of your Kirby looking like new. Packaged in a convenient 3-pack.

Replacement Belts. Kirby replacement belts for your Rug Nozzle and Turbo-Brush to keep your system operating at peak efficiency.

Disposable Filter Bags. These bags are a must for your Kirby disposable bag cleaning system. Packaged in 3-packs.

WARNING
Please keep these products out of the reach of children. May cause irritation if swallowed or placed in eyes.

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LIMITED WARRANTY

The Sign of Kirby Quality

Whenever you require service or desire to purchase one of the many accessories available for your Kirby Heritage II™, look for this sign of the Authorized Kirby Distributor. You'll find it on his store front and in your telephone Yellow Pages. It's your assurance of qualified service and expert assistance.



Owner Registration

To register for your Kirby Rebuilding Agreement, please complete the Rebuilding Agreement Card that is packaged with your cleaner. To insure proper registration, check to see that the serial number on your cleaner corresponds with the number on the card.

Important Notice

The Kirby Company provides a valuable rebuilding service for the owner of a Kirby purchased from an independent Authorized Kirby Distributor, when the unit is purchased for personal, family, or household use. To register for that service, make sure that your Rebuilding Agreement Card has been properly filed out and signed by the independent Salesperson at the time of sale, and a copy has been left with you. Keep that card in a safe place.

THE SERIAL NUMBER ON YOUR KIRBY SHOULD MATCH THE SERIAL NUMBER AT THE UPPER RIGHT CORNER OF THE CARD.

The Kirby Rebuilding Agreement, and the Limited Warranty are each null and void if the name plate or serial number of the Kirby has been defaced, removed, or changed (other than by fire or other event beyond the control of the Kirby Company), or if the Kirby was not purchased from an independent authorized Kirby distributor or dealer who signed the Rebuilding Agreement Card and filed in the date and serial number.

PROTECT YOUR RIGHTS IN ORDER TO ASSURE THE VALIDITY OF YOUR REBUILDING AGREEMENT. MAKE SURE YOU ARE:

- 1 PURCHASING FROM AN INDEPENDENT AUTHORIZED KIRBY DISTRIBUTOR, AREA DISTRIBUTOR OR/AREA DEALER OR DEALER.
- 2 THE REBUILDING AGREEMENT CARD IS FILLED IN AND SIGNED.
- 3 THE ORIGINAL NAME PLATE AND SERIAL NUMBER ARE INTACT.

Subject to the conditions and exceptions stated below, The Kirby Company ("Company") warrants to the original purchaser (OTHER THAN FOR PURPOSES OF RESALE) that each Kirby product shall be free from defects in material and workmanship, under normal use and service, as follows: (a) for two (2) years from date of purchase by the original purchaser as to all components, not including expendables as defined below when used for personal, family, or household purposes ("consumer purposes"); (b) for one (1) year from the date of purchase by the original purchaser when used for commercial, professional, retail institutional, etc., purposes ("commercial purposes"); (c) for one (1) year from the date of any factory repair or rebuild provided to the original purchaser under the terms and condition of the KIRBY REBUILDING AGREEMENT. During the applicable warranty period, the Company will furnish for the Kirby product a replacement part for any part found to be defective, through an authorized Kirby Distributor. All transportation expenses must be borne by the purchaser. This Limited Warranty does not apply to motor brushes, belts, light bulbs or other expendables, such as buffing pads, compounds, etc., charges for labor or service calls, damage caused by accident, misuse, negligence, abuse, or to any Kirby product which has been repaired so as in the judgment of the Company to affect its stability or reliability, or in which parts not approved by the Company shall have been substituted.

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Very Truly Yours,

A handwritten signature in black ink, appearing to read "N.T. Mahoney", written over a horizontal line.

N.T. Mahoney

President and
Chief Executive Officer

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